

Announcement for 10-Year Warranty Validity and Instructions for Goodwe's Grid Connected Inverters

To whom it may concern,

GoodWe hereby declares that the entire range of Goodwe PV grid connected string inverters consisting of models XS, DNS, MS, SDT G2, DT, SMT, MT now come with a standard 10-year warranty, subject to the conditions below:

- a. Inverters must be registered and connected on Goodwe's Smart Energy Management System (SEMS) portal after 1st of January 2021.
- b. The 10-year warranty only applies to Goodwe inverters manufactured after 1st of July, 2020.

***10-year warranty refers to the full manufacturer standard 10-year warranty, subject to Goodwe Australia's warranty terms and conditions.*

Please refer to Appendix I for information on how to check the inverter production date and Appendix II for information on how to check the warranty period of inverters.

Goodwe Australia Pty Ltd

Goodwe Power Supply Technology Co., Ltd.

Appendix I: Inverter manufacturer production date

The inverter manufacturer date can be verified by the inverter's serial number.

See sample below:

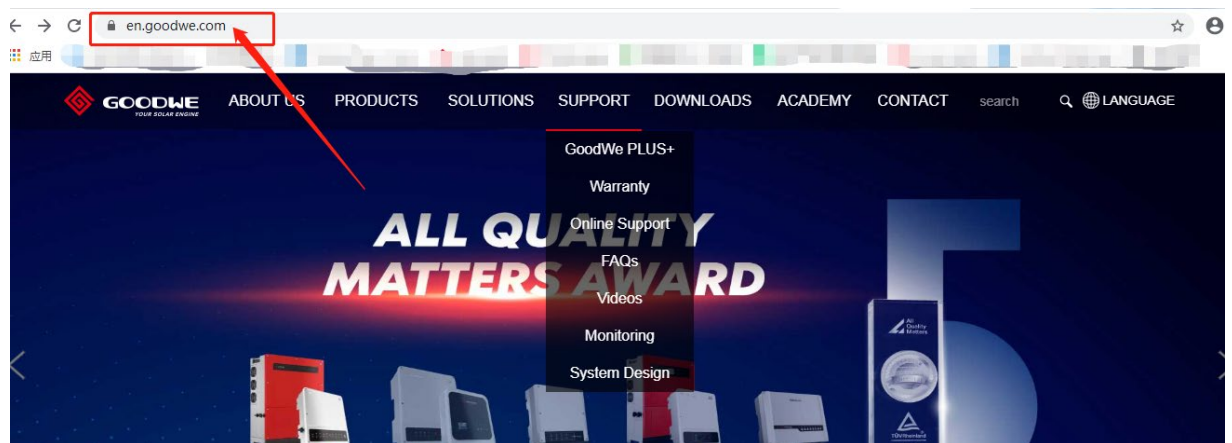
55000DSN**207**WXXXX: 207 means the inverter was produced in July 2020 and is eligible for a 10-year warranty.

55000DSN**206**WXXXX: 206 means the inverter was produced in June 2020 and is NOT eligible for a 10-year warranty.

Appendix II: Inverter Warranty check

Website: <https://www.goodwe.com.au/warranty-au.asp>

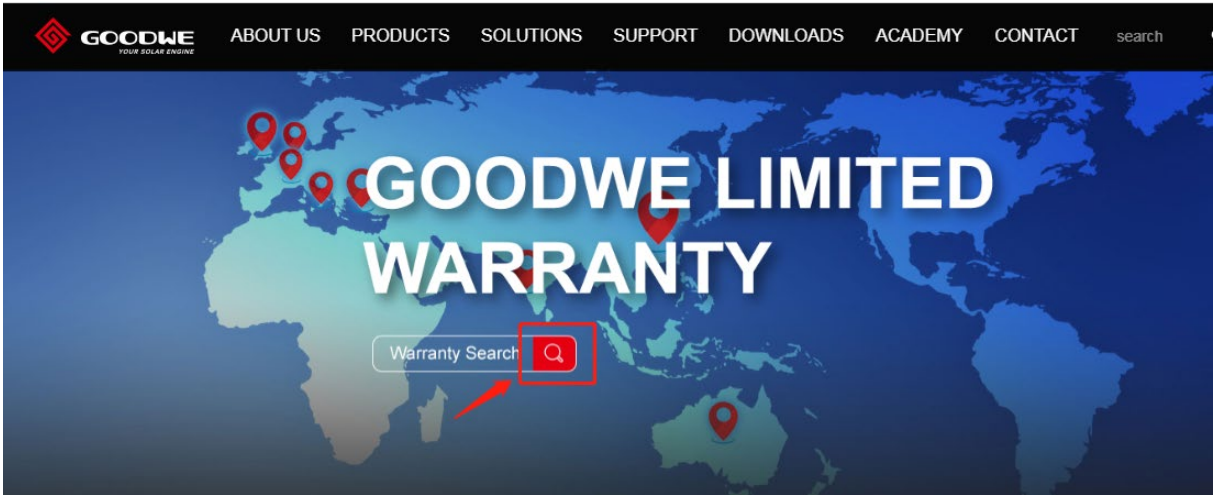
Enter the website address to access GOODWE AU website:



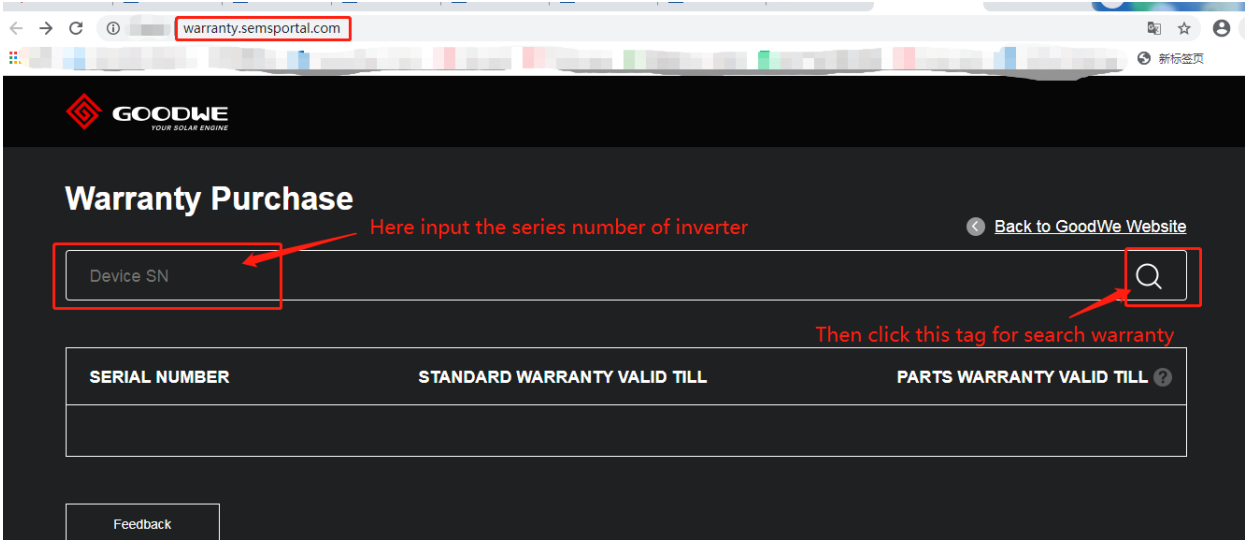
Choose the option "Warranty":



Click the search icon button on the webpage:



Input the inverter serial number below:



Download the warranty certificate which will include the 10-year warranty:

